



180Degrees
CONSULTING

**Spring 2020 Midterm
Member Feedback Review**

August 2020

We received 14 Responses!

**We have 9 Responses from Members,
and 5 Responses from Executives**

Our member satisfaction* this term is
8.1

(measured in NPS, net promoter score)

Keep it up!
We can do it!

Member Satisfaction for Winter 2020 : 9.2
Average Member Satisfaction this Term : 8.1
Member satisfaction Goal: 9.0

Top Suggestion

1. More **social events** between departments (6 mentions)

Best things about 180 DC

1. Meet **awesome** people (7 mentions)
2. Social **Impact** (4 mentions)
3. Gain **consulting** experiences (4 mentions)

Next Steps for the rest of **this term**

1. Bribe **members** to fill out the feedback form ^_^
2. Anything else?

Key Takeaways for Fall 2020 (Tentative)

Brainstorm ways to improve cross-department communication and collaboration

1. Regular **updates** from each department (1 mention)
2. Mingling events **across departments** to facilitate discussion
3. Anything else?

Please **respond** to our surveys!

Only **50%** of members responded this term (14 out of 28 members).
With more responses, we can get a more accurate picture of what our members want
and improve 180 DC in the future.

THANKS FOR READING!

If you have any feedback about the presentation or the analysis, please message us on Slack!